

Your Unum Voluntary Benefits Resources



Voluntary benefits include:

Accident

Critical Illness

At Unum, we value your business and want to make it easy for you to manage your insurance benefits. Please keep this list of resources and contacts handy. If you ever have a question, or need to file a claim, we'll be there to help you every step of the way.

Questions about your policy? Need a copy of your policy?



Call our **Customer Contact Center**
toll-free at

1-800-635-5597

Press 1 and a Customer Service Specialist will assist you.



Visit www.unum.com/employees

The first time you visit, you'll need to click "Register" at the top of the page and enter your information.

Your policy will be available once we receive, process and approve your application. The Customer Contact Center can also help you if you need to **cancel your policy**. Unum will notify your Human Resources department at work if you make any changes to your benefits.

Questions about your claim?



► Call toll-free: **1-800-633-7479**

Check your claim status, correspondence, and updates online, any time at www.unum.com/claims. You can make changes to open claims online, too.

Your Unum Voluntary Benefits Resources (Continued)

Need to file a claim?



- ▶ Call our **Customer Contact Center** at **1-800-635-5597**

A Customer Service Specialist will email you a claim form or help you download one from the website.



- ▶ File a claim directly from our secure website: www.unum.com/claims

To get started, follow the directions below:

The screenshot shows the Unum website's claims page. At the top, the Unum logo and "Secure Internet Services" are displayed. Below this is a login section with fields for "User ID (email address)" and "Password", a "Login >" button, and a "Forgot password" link. A callout box labeled "1" points to the login section, stating: "Returning users, please log in with your user ID and password." Below the login section is a "Register for an account" section. It includes a paragraph of text and a list of links under the heading "Employees >". A callout box labeled "2" points to the registration section, stating: "First-time users, please register an account to file a new claim or leave, review the status of an existing claim, or view correspondence." The list of links includes: "File a claim/leave", "Download supplement", "Check your claim status", "Update personal information", "Find group policy and employee certification booklets", and "Claims, appeals, and more".

Insurance products are underwritten by the subsidiaries of Unum.

[unum.com](https://www.unum.com)

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EMPLOYERS AND EMPLOYEES